

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 1

Total Unduplicated Client Count for Fiscal Year: 411

Total Cases Closed in Fiscal Year: 436

Total Units of Service for Fiscal Year (Unit=1 Hour): 2.118

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	94
65-74:	187
75-84:	92
85+:	38
Client Declined to Provide Information:	0
Total:	411

CLIENT GENDER

Male:	180
Female:	231
Client Declined to Provide Information:	0
Total:	411

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	206
Homebound:	2
Lives Alone:	230
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	3
Rural:	245
Greatest Economic Need (Minority):	4

CLIENT RACE

Two or More Races:	2
Caucasian:	347
African American:	0
Native American/Native Alaskan:	16
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	39
Total:	411

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 1

Greatest Economic Need (Non-Minority): 114

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 2

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 25

A2. Contracts/Warranties: 10

A3. Other Consumer/Finance: 7

29 0 0

7 0 0

8 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 29

C2. Conservatorship: 6

C3. Other Family: 2

31 0 0

5 0 0

3 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 10

D2. Medicare: 0

D3. Other Health/Community Based Care: 3

8 1 1

0 0 0

1 2 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 66

41 19 6

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 1

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	2	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	4	5	1
F2. Supplemental Security Income (SSI):	15	11	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	3	3	3
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	3	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	184	173	0	0
H2. Advance Health Care Directives (AHCD):	56	57	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		388	35	13
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
		2.052		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		1		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		0		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		38		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		66		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 2

Total Unduplicated Client Count for Fiscal Year: 228

Total Cases Closed in Fiscal Year: 315

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,372

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	89
65-74:	97
75-84:	37
85+:	5
Client Declined to Provide Information:	0
Total:	228

CLIENT GENDER

Male:	104
Female:	124
Client Declined to Provide Information:	0
Total:	228

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	164
Homebound:	1
Lives Alone:	109
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	13
Limited English:	1
Rural:	178
Greatest Economic Need (Minority):	33

CLIENT RACE

Two or More Races:	48
Caucasian:	136
African American:	14
Native American/Native Alaskan:	10
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	14
Total:	228

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 2

Greatest Economic Need (Non-Minority): 145

Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 12

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

3 1 0

0 1 0

3 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 19

C2. Conservatorship: 0

C3. Other Family: 0

11 11 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

1 0 0

0 0 0

0 0 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 166

154 14 6

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 2

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	43	44	12	3
E3. Other Housing:	4	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	8	7	1	0
F2. Supplemental Security Income (SSI):	9	7	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	4	5	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	3	2	0
G3. Other Individual Rights:	9	8	6	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		279	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		247	56	12
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2,319		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		12		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		37		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		4		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		23		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 3

Total Unduplicated Client Count for Fiscal Year: 614

Total Cases Closed in Fiscal Year: 656

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,298

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	185
65-74:	247
75-84:	124
85+:	58
Client Declined to Provide Information:	0
Total:	614

CLIENT GENDER

Male:	200
Female:	414
Client Declined to Provide Information:	0
Total:	614

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	376
Homebound:	0
Lives Alone:	389
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	73
Rural:	275
Greatest Economic Need (Minority):	136

CLIENT RACE

Two or More Races:	134
Caucasian:	408
African American:	9
Native American/Native Alaskan:	15
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	2
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	39
Client Declined to Provide Information:	0
Total:	614

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 3

Greatest Economic Need (Non-Minority): 248

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 39

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 58

A2. Contracts/Warranties: 30

A3. Other Consumer/Finance: 21

51 16 3

23 6 1

20 3 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 4

1 0 0

4 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 3

C3. Other Family: 35

1 1 0

3 0 0

1 35 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 34

D2. Medicare: 2

D3. Other Health/Community Based Care: 13

24 8 1

2 1 1

9 1 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 156

121 31 9

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 3

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	78	69	8	3
E3. Other Housing:	5	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	3	1	1
F2. Supplemental Security Income (SSI):	20	12	6	5
F3. Pensions/Retiree Benefits:	2	1	2	0
F4. Other Income Maintenance:	8	5	3	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	15	15	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	83	85	12	0
H2. Advance Health Care Directives (AHCD):	19	9	12	0
H3. Financial Powers of Attorney:	20	8	11	0
H4. Other Miscellaneous:	1	1	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
614		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
614		472	159	25
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
2,136				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
30				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
95				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
21				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
70				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 4

Total Unduplicated Client Count for Fiscal Year: 2,423

Total Cases Closed in Fiscal Year: 2,786

Total Units of Service for Fiscal Year (Unit=1 Hour): 10,469

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	646
65-74:	996
75-84:	572
85+:	209
Client Declined to Provide Information:	0
Total:	2,423

CLIENT GENDER

Male:	838
Female:	1,574
Client Declined to Provide Information:	11
Total:	2,423

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	1,253
Homebound:	128
Lives Alone:	1,316
Institutionalized:	37
Suspected Victim of Elder Abuse/Exploitation:	76
Limited English:	120
Rural:	604
Greatest Economic Need (Minority):	398

CLIENT RACE

Two or More Races:	7
Caucasian:	1,691
African American:	273
Native American/Native Alaskan:	34
Asian/Pacific Islander	
Asian Indian:	18
Cambodian:	0
Chinese:	26
Filipino:	22
Japanese:	13
Korean:	4
Laotian:	2
Vietnamese:	3
Guamanian:	2
Hawaiian:	6
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	289
Client Declined to Provide Information:	33
Total:	2,423

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 4

Greatest Economic Need (Non-Minority): 1,060

Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 254

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 221

A2. Contracts/Warranties: 134

A3. Other Consumer/Finance: 137

170 54 6

106 28 1

115 17 0

EMPLOYMENT

B1. Discrimination: 6

B2. Other Employment: 36

7 1 0

27 8 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 52

C2. Conservatorship: 9

C3. Other Family: 24

47 2 2

9 0 2

24 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 81

D2. Medicare: 58

D3. Other Health/Community Based Care: 56

57 24 3

41 13 2

35 3 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 666

558 104 37

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	213	175	36	4
E3. Other Housing:	113	100	18	1
INCOME MAINTENANCE				
F1. Social Security:	56	47	11	3
F2. Supplemental Security Income (SSI):	38	26	12	2
F3. Pensions/Retiree Benefits:	59	46	22	2
F4. Other Income Maintenance:	45	39	2	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	9	2	7	2
G2. Elder Abuse/Neglect/Exploitation:	109	92	13	4
G3. Other Individual Rights:	81	79	14	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	360	337	40	1
H2. Advance Health Care Directives (AHCD):	142	57	22	1
H3. Financial Powers of Attorney:	51	33	12	0
H4. Other Miscellaneous:	19	17	1	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
2.775		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2.775		2.246	465	75
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
10.024				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		14		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		18		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		120		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		434		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 5

Total Unduplicated Client Count for Fiscal Year: 245

Total Cases Closed in Fiscal Year: 354

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.801

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	87
65-74:	101
75-84:	40
85+:	17
Client Declined to Provide Information:	0
Total:	245

CLIENT GENDER

Male:	74
Female:	155
Client Declined to Provide Information:	0
Total:	229

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	100
Homebound:	0
Lives Alone:	159
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	28
Rural:	9
Greatest Economic Need (Minority):	50

CLIENT RACE

Two or More Races:	3
Caucasian:	183
African American:	12
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	4
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	34
Client Declined to Provide Information:	0
Total:	245

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 5

Greatest Economic Need (Non-Minority): 111

Greatest Economic Need (Minority Status Unknown): 4

CLIENT ETHNICITY

Hispanic/Latino: 34

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 23

A2. Contracts/Warranties: 6

A3. Other Consumer/Finance: 12

29 3 1

8 2 0

14 4 0

EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 7

1 1 1

8 1 3

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 5

C2. Conservatorship: 0

C3. Other Family: 2

8 4 3

2 0 0

4 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 2

D3. Other Health/Community Based Care: 0

1 0 0

4 0 0

2 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 87

56 19 21

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 5

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	9	3	2
E3. Other Housing:	12	14	2	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	3	6	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	16	19	1	10
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	40	60	6	0
H2. Advance Health Care Directives (AHCD):	0	1	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	11	15	1	1
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
245		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		264	48	42
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1,777		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		5		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		24		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 6

Total Unduplicated Client Count for Fiscal Year: 1.601

Total Cases Closed in Fiscal Year: 1.389

Total Units of Service for Fiscal Year (Unit=1 Hour): 15.974

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	390
65-74:	666
75-84:	360
85+:	121
Client Declined to Provide Information:	64
Total:	1.601

CLIENT GENDER

Male:	684
Female:	924
Client Declined to Provide Information:	184
Total:	1.792

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	586
Homebound:	41
Lives Alone:	665
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	59
Limited English:	886
Rural:	0
Greatest Economic Need (Minority):	700

CLIENT RACE

Two or More Races:	2
Caucasian:	466
African American:	130
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	1
Chinese:	427
Filipino:	148
Japanese:	44
Korean:	14
Laotian:	4
Vietnamese:	20
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	20
Race Unknown/Some Other Race:	318
Client Declined to Provide Information:	1
Total:	1.601

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 6

Greatest Economic Need (Non-Minority): 245

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 260

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 59

A2. Contracts/Warranties: 11

A3. Other Consumer/Finance: 30

67 0 7

4 0 0

11 3 4

EMPLOYMENT

B1. Discrimination: 8

B2. Other Employment: 20

7 0 0

15 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 24

C2. Conservatorship: 9

C3. Other Family: 5

17 0 2

2 0 7

3 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 13

D2. Medicare: 5

D3. Other Health/Community Based Care: 4

13 0 0

4 0 0

3 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 577

497 19 73

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	10	0	0
E3. Other Housing:	161	41	1	0
INCOME MAINTENANCE				
F1. Social Security:	28	21	0	0
F2. Supplemental Security Income (SSI):	76	65	11	1
F3. Pensions/Retiree Benefits:	3	2	0	0
F4. Other Income Maintenance:	22	18	1	6
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	171	149	2	18
G2. Elder Abuse/Neglect/Exploitation:	94	55	0	29
G3. Other Individual Rights:	17	6	0	6
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	80	34	1	27
H2. Advance Health Care Directives (AHCD):	5	1	0	0
H3. Financial Powers of Attorney:	12	6	0	1
H4. Other Miscellaneous:	145	102	8	8
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
1,596		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1,596		1,153	47	189
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
15.766				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		32		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		89		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		25		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		119		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 7

Total Unduplicated Client Count for Fiscal Year: 944

Total Cases Closed in Fiscal Year: 1.008

Total Units of Service for Fiscal Year (Unit=1 Hour): 5.679

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	184
65-74:	406
75-84:	248
85+:	106
Client Declined to Provide Information:	0
Total:	944

CLIENT GENDER

Male:	287
Female:	657
Client Declined to Provide Information:	0
Total:	944

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	289
Homebound:	0
Lives Alone:	202
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	36
Limited English:	12
Rural:	0
Greatest Economic Need (Minority):	107

CLIENT RACE

Two or More Races:	8
Caucasian:	629
African American:	205
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	18
Filipino:	26
Japanese:	8
Korean:	2
Laotian:	2
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	23
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	3
Total:	944

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 7

Greatest Economic Need (Non-Minority): 161

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 70

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 50

A2. Contracts/Warranties: 56

A3. Other Consumer/Finance: 61

47 4 0

53 3 0

68 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

1 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 9

C2. Conservatorship: 15

C3. Other Family: 11

9 0 0

15 0 0

11 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 5

2 0 0

0 0 0

4 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 200

165 43 1

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 7

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	57	55	10	1
INCOME MAINTENANCE				
F1. Social Security:	13	13	1	1
F2. Supplemental Security Income (SSI):	7	6	2	1
F3. Pensions/Retiree Benefits:	3	4	1	0
F4. Other Income Maintenance:	2	4	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	53	51	10	0
G3. Other Individual Rights:	26	24	3	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	197	189	9	0
H2. Advance Health Care Directives (AHCD):	25	36	1	0
H3. Financial Powers of Attorney:	38	33	9	0
H4. Other Miscellaneous:	106	106	2	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		942	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		902	102	4
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
5.579				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
12				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
50				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
13				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
50				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 8

Total Unduplicated Client Count for Fiscal Year: 565

Total Cases Closed in Fiscal Year: 471

Total Units of Service for Fiscal Year (Unit=1 Hour): 3.829

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	139
65-74:	258
75-84:	118
85+:	50
Client Declined to Provide Information:	0
Total:	565

CLIENT GENDER

Male:	218
Female:	344
Client Declined to Provide Information:	3
Total:	565

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	228
Homebound:	4
Lives Alone:	269
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	92
Rural:	33
Greatest Economic Need (Minority):	197

CLIENT RACE

Two or More Races:	15
Caucasian:	329
African American:	35
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	9
Filipino:	72
Japanese:	3
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	1
Hawaiian:	0
Samoan:	3
Other Asian/Pacific Islander:	22
Race Unknown/Some Other Race:	31
Client Declined to Provide Information:	41
Total:	565

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 8

Greatest Economic Need (Non-Minority): 147

Greatest Economic Need (Minority Status Unknown): 14

CLIENT ETHNICITY

Hispanic/Latino: 107

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 47

A2. Contracts/Warranties: 14

A3. Other Consumer/Finance: 6

18 12 1

7 1 0

5 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

2 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 9

0 0 0

0 0 0

1 0 1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 121

D2. Medicare: 17

D3. Other Health/Community Based Care: 19

49 38 17

4 6 2

8 5 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 213

121 15 6

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 8

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	4	1	1
E3. Other Housing:	12	8	1	0
INCOME MAINTENANCE				
F1. Social Security:	26	12	12	1
F2. Supplemental Security Income (SSI):	56	22	24	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	18	7	6	2
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	38	10	10	8
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	9	5	4	0
H2. Advance Health Care Directives (AHCD):	6	0	6	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	2	1	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
630		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
630		285	143	43
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
3.768				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
10				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
36				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
8				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
25				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 9

Total Unduplicated Client Count for Fiscal Year: 683

Total Cases Closed in Fiscal Year: 719

Total Units of Service for Fiscal Year (Unit=1 Hour): 10.503

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	106
65-74:	284
75-84:	191
85+:	94
Client Declined to Provide Information:	8
Total:	683

CLIENT GENDER

Male:	216
Female:	467
Client Declined to Provide Information:	0
Total:	683

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	198
Homebound:	4
Lives Alone:	47
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	98
Rural:	0
Greatest Economic Need (Minority):	266

CLIENT RACE

Two or More Races:	1
Caucasian:	264
African American:	155
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	29
Cambodian:	1
Chinese:	82
Filipino:	28
Japanese:	1
Korean:	4
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	16
Race Unknown/Some Other Race:	82
Client Declined to Provide Information:	13
Total:	683

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 9

Greatest Economic Need (Non-Minority): 95

Greatest Economic Need (Minority Status Unknown): 25

CLIENT ETHNICITY

Hispanic/Latino: 60

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 2

3 2 0

0 1 0

5 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

1 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 0

C3. Other Family: 87

2 0 0

1 0 1

9 85 33

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 38

D2. Medicare: 77

D3. Other Health/Community Based Care: 1

10 7 2

10 8 2

0 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 5

16 1 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 9

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	<input type="text" value="2"/>	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
INCOME MAINTENANCE				
F1. Social Security:	<input type="text" value="35"/>	<input type="text" value="21"/>	<input type="text" value="5"/>	<input type="text" value="4"/>
F2. Supplemental Security Income (SSI):	<input type="text" value="127"/>	<input type="text" value="23"/>	<input type="text" value="16"/>	<input type="text" value="12"/>
F3. Pensions/Retiree Benefits:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
F4. Other Income Maintenance:	<input type="text" value="8"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	<input type="text" value="54"/>	<input type="text" value="15"/>	<input type="text" value="8"/>	<input type="text" value="10"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="198"/>	<input type="text" value="160"/>	<input type="text" value="94"/>	<input type="text" value="50"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	<input type="text" value="7"/>	<input type="text" value="7"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="10"/>	<input type="text" value="11"/>	<input type="text" value="18"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="30"/>	<input type="text" value="35"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		<input type="text" value="344"/>	<input type="text" value="261"/>	<input type="text" value="114"/>
TOTAL ESTIMATED CASE WORK HOURS SPENT:		<input type="text" value="9.660"/>		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		<input type="text" value="34"/>		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		<input type="text" value="201"/>		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		<input type="text" value="124"/>		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		<input type="text" value="642"/>		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 10

Total Unduplicated Client Count for Fiscal Year: 1.446

Total Cases Closed in Fiscal Year: 1.510

Total Units of Service for Fiscal Year (Unit=1 Hour): 7.562

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	203
65-74:	559
75-84:	480
85+:	200
Client Declined to Provide Information:	4
Total:	1.446

CLIENT GENDER

Male:	496
Female:	950
Client Declined to Provide Information:	0
Total:	1.446

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	530
Homebound:	47
Lives Alone:	351
Institutionalized:	22
Suspected Victim of Elder Abuse/Exploitation:	160
Limited English:	208
Rural:	9
Greatest Economic Need (Minority):	336

CLIENT RACE

Two or More Races:	99
Caucasian:	896
African American:	50
Native American/Native Alaskan:	37
Asian/Pacific Islander	
Asian Indian:	32
Cambodian:	2
Chinese:	128
Filipino:	56
Japanese:	20
Korean:	10
Laotian:	0
Vietnamese:	38
Guamanian:	2
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	16
Race Unknown/Some Other Race:	36
Client Declined to Provide Information:	24
Total:	1.446

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 10

Greatest Economic Need (Non-Minority): 202

Greatest Economic Need (Minority Status Unknown): 6

CLIENT ETHNICITY

Hispanic/Latino: 301

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 48

A2. Contracts/Warranties: 23

A3. Other Consumer/Finance: 65

49 3 0

25 0 0

62 4 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 14

0 0 0

15 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 39

C2. Conservatorship: 14

C3. Other Family: 12

41 0 0

14 0 0

13 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 42

D2. Medicare: 40

D3. Other Health/Community Based Care: 39

44 3 0

39 1 0

27 2 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 97

102 4 1

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 10

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	19	0	0
E3. Other Housing:	105	105	7	0
INCOME MAINTENANCE				
F1. Social Security:	42	35	2	0
F2. Supplemental Security Income (SSI):	79	73	7	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	22	22	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	9	10	0	0
G2. Elder Abuse/Neglect/Exploitation:	162	122	17	37
G3. Other Individual Rights:	7	16	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	326	305	16	0
H2. Advance Health Care Directives (AHCD):	78	33	59	0
H3. Financial Powers of Attorney:	90	60	34	0
H4. Other Miscellaneous:	83	79	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
1,456		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1,456		1,310	160	40
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
7,412				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
40				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
140				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
13				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
52				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 11

Total Unduplicated Client Count for Fiscal Year: 1.229

Total Cases Closed in Fiscal Year: 1.531

Total Units of Service for Fiscal Year (Unit=1 Hour): 2.166

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	161
65-74:	398
75-84:	284
85+:	102
Client Declined to Provide Information:	284
Total:	1.229

CLIENT GENDER

Male:	590
Female:	639
Client Declined to Provide Information:	0
Total:	1.229

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	471
Homebound:	1
Lives Alone:	209
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	553
Rural:	1
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	1.082
African American:	39
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	8
Cambodian:	0
Chinese:	9
Filipino:	7
Japanese:	3
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	37
Client Declined to Provide Information:	36
Total:	1.229

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 11

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 799

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 8

A2. Contracts/Warranties: 6

A3. Other Consumer/Finance: 41

0 8 0

0 6 0

0 41 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

0 2 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 29

C2. Conservatorship: 14

C3. Other Family: 2

0 29 0

0 14 0

0 2 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 164

D2. Medicare: 46

D3. Other Health/Community Based Care: 27

0 164 0

0 46 0

0 27 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 41

0 41 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 11

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	61	0	61	0
E3. Other Housing:	43	0	43	0
INCOME MAINTENANCE				
F1. Social Security:	60	0	60	0
F2. Supplemental Security Income (SSI):	17	0	17	0
F3. Pensions/Retiree Benefits:	5	0	5	0
F4. Other Income Maintenance:	49	0	50	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	9	0	9	0
G2. Elder Abuse/Neglect/Exploitation:	12	0	13	0
G3. Other Individual Rights:	102	0	107	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	274	0	274	0
H2. Advance Health Care Directives (AHCD):	70	0	70	0
H3. Financial Powers of Attorney:	74	0	74	0
H4. Other Miscellaneous:	368	0	368	0
TOTAL CASES OPENED IN FISCAL YEAR:		1,524	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		0	1,531	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2,154		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		3		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		12		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 12

Total Unduplicated Client Count for Fiscal Year: 230

Total Cases Closed in Fiscal Year: 196

Total Units of Service for Fiscal Year (Unit=1 Hour): 394

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	40
65-74:	110
75-84:	58
85+:	22
Client Declined to Provide Information:	0
Total:	230

CLIENT GENDER

Male:	92
Female:	138
Client Declined to Provide Information:	0
Total:	230

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	20
Homebound:	8
Lives Alone:	95
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	230
Greatest Economic Need (Minority):	17

CLIENT RACE

Two or More Races:	0
Caucasian:	221
African American:	0
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	0
Total:	230

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 12

Greatest Economic Need (Non-Minority): 38

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 18

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 24

3 4 0

4 1 0

16 3 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 0

1 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 1

C3. Other Family: 9

3 0 0

2 0 0

7 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 0

D3. Other Health/Community Based Care: 6

3 0 0

0 0 0

5 2 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 26

19 6 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 12

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	1	0
E3. Other Housing:	11	3	6	0
INCOME MAINTENANCE				
F1. Social Security:	3	4	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	1	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	4	2	0
G3. Other Individual Rights:	21	16	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	56	34	8	0
H2. Advance Health Care Directives (AHCD):	5	2	1	0
H3. Financial Powers of Attorney:	15	10	4	0
H4. Other Miscellaneous:	17	14	2	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		155	41	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		300		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		13		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		63		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		6		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		31		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 13

Total Unduplicated Client Count for Fiscal Year: 640

Total Cases Closed in Fiscal Year: 530

Total Units of Service for Fiscal Year (Unit=1 Hour): 9,252

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	140
65-74:	225
75-84:	108
85+:	66
Client Declined to Provide Information:	101
Total:	640

CLIENT GENDER

Male:	249
Female:	391
Client Declined to Provide Information:	0
Total:	640

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	190
Homebound:	25
Lives Alone:	77
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	55
Rural:	65
Greatest Economic Need (Minority):	47

CLIENT RACE

Two or More Races:	77
Caucasian:	414
African American:	9
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	3
Chinese:	0
Filipino:	3
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	65
Client Declined to Provide Information:	63
Total:	640

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 13

Greatest Economic Need (Non-Minority): 33

Greatest Economic Need (Minority Status Unknown): 16

CLIENT ETHNICITY

Hispanic/Latino: 151

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 20

A2. Contracts/Warranties: 29

A3. Other Consumer/Finance: 21

12 2 0

15 3 0

23 9 0

EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 3

1 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 4

C2. Conservatorship: 3

C3. Other Family: 1

4 0 0

1 0 1

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 37

D2. Medicare: 7

D3. Other Health/Community Based Care: 19

21 9 0

4 9 0

10 10 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 197

81 31 4

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 13

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	8	12	2
E3. Other Housing:	55	49	18	0
INCOME MAINTENANCE				
F1. Social Security:	40	22	10	0
F2. Supplemental Security Income (SSI):	43	10	4	1
F3. Pensions/Retiree Benefits:	3	5	1	0
F4. Other Income Maintenance:	7	8	3	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	20	7	7	0
G3. Other Individual Rights:	11	9	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	42	16	9	0
H2. Advance Health Care Directives (AHCD):	29	5	8	0
H3. Financial Powers of Attorney:	53	8	17	0
H4. Other Miscellaneous:	29	33	5	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		354	168	8
TOTAL ESTIMATED CASE WORK HOURS SPENT:		9.245		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		2		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		7		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 14

Total Unduplicated Client Count for Fiscal Year: 378

Total Cases Closed in Fiscal Year: 399

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.603

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	130
65-74:	185
75-84:	48
85+:	15
Client Declined to Provide Information:	0
Total:	378

CLIENT GENDER

Male:	168
Female:	210
Client Declined to Provide Information:	0
Total:	378

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	188
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	36
Rural:	0
Greatest Economic Need (Minority):	150

CLIENT RACE

Two or More Races:	33
Caucasian:	150
African American:	48
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	95
Race Unknown/Some Other Race:	40
Client Declined to Provide Information:	3
Total:	378

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 14

Greatest Economic Need (Non-Minority): 181

Greatest Economic Need (Minority Status Unknown): 46

CLIENT ETHNICITY

Hispanic/Latino: 123

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 13

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 9

5 7 0

2 2 0

5 5 2

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 3

0 0 0

1 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 1

C3. Other Family: 12

0 2 0

2 4 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

0 0 1

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 236

179 76 2

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 14

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	0	0	0
E3. Other Housing:	19	7	2	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	6	2	5	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	23	7	10	3
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	2	1
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	38	11	16	0
H2. Advance Health Care Directives (AHCD):	8	3	5	0
H3. Financial Powers of Attorney:	5	0	2	0
H4. Other Miscellaneous:	5	21	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		247	139	13
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1.603		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		0		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 15

Total Unduplicated Client Count for Fiscal Year: 400

Total Cases Closed in Fiscal Year: 372

Total Units of Service for Fiscal Year (Unit=1 Hour): 1,427

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	119
65-74:	150
75-84:	107
85+:	24
Client Declined to Provide Information:	0
Total:	400

CLIENT GENDER

Male:	135
Female:	265
Client Declined to Provide Information:	21
Total:	421

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	192
Homebound:	19
Lives Alone:	272
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	36
Limited English:	45
Rural:	15
Greatest Economic Need (Minority):	168

CLIENT RACE

Two or More Races:	0
Caucasian:	297
African American:	32
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	57
Client Declined to Provide Information:	0
Total:	400

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 15

Greatest Economic Need (Non-Minority): 134

Greatest Economic Need (Minority Status Unknown): 11

CLIENT ETHNICITY

Hispanic/Latino: 156

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 22

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 6

7 16 0

3 3 0

0 3 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 0

1 1 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 39

D2. Medicare: 9

D3. Other Health/Community Based Care: 13

7 14 0

3 2 0

5 6 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 131

75 44 3

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	3	7	0
E3. Other Housing:	23	7	11	1
INCOME MAINTENANCE				
F1. Social Security:	6	1	1	0
F2. Supplemental Security Income (SSI):	16	11	5	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	10	1	4	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	35	8	19	1
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	120	20	44	1
H2. Advance Health Care Directives (AHCD):	61	6	12	0
H3. Financial Powers of Attorney:	49	3	9	0
H4. Other Miscellaneous:	1	0	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		163	202	7
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1,352		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		11		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		75		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 16

Total Unduplicated Client Count for Fiscal Year: 19

Total Cases Closed in Fiscal Year: 35

Total Units of Service for Fiscal Year (Unit=1 Hour): 240

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	3
65-74:	10
75-84:	2
85+:	4
Client Declined to Provide Information:	0
Total:	19

CLIENT GENDER

Male:	5
Female:	14
Client Declined to Provide Information:	0
Total:	19

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2
Homebound:	0
Lives Alone:	14
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	19
Greatest Economic Need (Minority):	6

CLIENT RACE

Two or More Races:	0
Caucasian:	8
African American:	0
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	19

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 16

Greatest Economic Need (Non-Minority): 4

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 2

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

9 2 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

3 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 1

1 1 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 16

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	1	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	7	4	2	0
H2. Advance Health Care Directives (AHCD):	3	1	4	0
H3. Financial Powers of Attorney:	0	1	1	0
H4. Other Miscellaneous:	1	2	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		24	11	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		232		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		1		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		2		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		1		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		6		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 17

Total Unduplicated Client Count for Fiscal Year: 307

Total Cases Closed in Fiscal Year: 258

Total Units of Service for Fiscal Year (Unit=1 Hour): 1,206

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	44
65-74:	112
75-84:	102
85+:	42
Client Declined to Provide Information:	7
Total:	307

CLIENT GENDER

Male:	90
Female:	217
Client Declined to Provide Information:	0
Total:	307

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	43
Homebound:	5
Lives Alone:	81
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	1
Rural:	102
Greatest Economic Need (Minority):	6

CLIENT RACE

Two or More Races:	2
Caucasian:	256
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	29
Total:	307

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 17

Greatest Economic Need (Non-Minority): 51

Greatest Economic Need (Minority Status Unknown): 29

CLIENT ETHNICITY

Hispanic/Latino: 12

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 18

A2. Contracts/Warranties: 13

A3. Other Consumer/Finance: 11

10 4 0

4 4 1

5 8 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

2 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 4

C2. Conservatorship: 2

C3. Other Family: 9

5 0 0

0 0 0

3 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

0 1 0

1 0 0

0 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 29

14 5 1

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 17

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	3	0	1
E3. Other Housing:	19	11	0	1
INCOME MAINTENANCE				
F1. Social Security:	3	1	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	3	5	4
G3. Other Individual Rights:	4	1	5	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	32	19	15	0
H2. Advance Health Care Directives (AHCD):	44	5	38	0
H3. Financial Powers of Attorney:	56	4	55	0
H4. Other Miscellaneous:	46	14	2	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		105	145	8
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1,169		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		23		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		31		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		2		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		6		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 18

Total Unduplicated Client Count for Fiscal Year: 1.150

Total Cases Closed in Fiscal Year: 1.160

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.552

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	177
65-74:	410
75-84:	411
85+:	152
Client Declined to Provide Information:	0
Total:	1.150

CLIENT GENDER

Male:	447
Female:	703
Client Declined to Provide Information:	0
Total:	1.150

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	269
Homebound:	26
Lives Alone:	718
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	19
Limited English:	364
Rural:	282
Greatest Economic Need (Minority):	423

CLIENT RACE

Two or More Races:	94
Caucasian:	798
African American:	35
Native American/Native Alaskan:	15
Asian/Pacific Islander	
Asian Indian:	14
Cambodian:	0
Chinese:	28
Filipino:	49
Japanese:	14
Korean:	20
Laotian:	1
Vietnamese:	0
Guamanian:	2
Hawaiian:	5
Samoan:	8
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	53
Total:	1.150

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 18

Greatest Economic Need (Non-Minority): 387

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 292

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 25

A3. Other Consumer/Finance: 287

0 0 0

25 0 0

270 14 3

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 165

D2. Medicare: 1

D3. Other Health/Community Based Care: 47

158 7 0

0 1 0

47 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 81

81 0 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 18

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	19	1	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	104	98	4	2
F2. Supplemental Security Income (SSI):	75	75	0	0
F3. Pensions/Retiree Benefits:	50	50	0	0
F4. Other Income Maintenance:	9	9	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	85	85	0	0
H2. Advance Health Care Directives (AHCD):	25	25	0	0
H3. Financial Powers of Attorney:	184	184	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
1,160		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		1,128	27	5
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
1,489				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		2		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		7		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		16		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		57		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 19

Total Unduplicated Client Count for Fiscal Year: 649

Total Cases Closed in Fiscal Year: 723

Total Units of Service for Fiscal Year (Unit=1 Hour): 9.039

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	129
65-74:	246
75-84:	188
85+:	86
Client Declined to Provide Information:	0
Total:	649

CLIENT GENDER

Male:	205
Female:	444
Client Declined to Provide Information:	0
Total:	649

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	367
Homebound:	7
Lives Alone:	268
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	48
Limited English:	161
Rural:	0
Greatest Economic Need (Minority):	274

CLIENT RACE

Two or More Races:	9
Caucasian:	412
African American:	119
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	2
Filipino:	1
Japanese:	3
Korean:	3
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	27
Race Unknown/Some Other Race:	52
Client Declined to Provide Information:	14
Total:	649

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 19

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 19

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	65	58	17	2
E3. Other Housing:	1	1	0	1
INCOME MAINTENANCE				
F1. Social Security:	16	14	4	2
F2. Supplemental Security Income (SSI):	40	18	9	2
F3. Pensions/Retiree Benefits:	4	4	1	0
F4. Other Income Maintenance:	11	5	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	19	10	6	2
G3. Other Individual Rights:	38	5	2	27
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	147	98	40	0
H2. Advance Health Care Directives (AHCD):	75	14	59	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	51	44	9	2
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		436	236	51
TOTAL ESTIMATED CASE WORK HOURS SPENT:		8.971		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		1		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		5		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		17		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		63		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 20

Total Unduplicated Client Count for Fiscal Year: 937

Total Cases Closed in Fiscal Year: 1,021

Total Units of Service for Fiscal Year (Unit=1 Hour): 4,414

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	205
65-74:	292
75-84:	255
85+:	85
Client Declined to Provide Information:	0
Total:	837

CLIENT GENDER

Male:	303
Female:	634
Client Declined to Provide Information:	0
Total:	937

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	388
Homebound:	12
Lives Alone:	501
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	47
Rural:	57
Greatest Economic Need (Minority):	133

CLIENT RACE

Two or More Races:	76
Caucasian:	682
African American:	135
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	10
Cambodian:	0
Chinese:	4
Filipino:	13
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	937

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 20

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 20

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	56	39	17	1
E3. Other Housing:	30	23	6	0
INCOME MAINTENANCE				
F1. Social Security:	13	13	0	0
F2. Supplemental Security Income (SSI):	19	13	3	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	14	12	3	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	21	18	4	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	194	83	113	1
H2. Advance Health Care Directives (AHCD):	62	9	52	0
H3. Financial Powers of Attorney:	64	15	45	0
H4. Other Miscellaneous:	12	11	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
997		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
997		617	364	40
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
4.332				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
16				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
81				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
3				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
1				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 21

Total Unduplicated Client Count for Fiscal Year: 541

Total Cases Closed in Fiscal Year: 596

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,690

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	151
65-74:	202
75-84:	142
85+:	46
Client Declined to Provide Information:	0
Total:	541

CLIENT GENDER

Male:	185
Female:	356
Client Declined to Provide Information:	0
Total:	541

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	226
Homebound:	4
Lives Alone:	267
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	60
Rural:	250
Greatest Economic Need (Minority):	127

CLIENT RACE

Two or More Races:	11
Caucasian:	438
African American:	46
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	3
Filipino:	5
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	1
Total:	541

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 21

Greatest Economic Need (Non-Minority): 92

Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 132

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 57

A2. Contracts/Warranties: 46

A3. Other Consumer/Finance: 20

47 10 3

44 5 2

11 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 34

C2. Conservatorship: 1

C3. Other Family: 10

32 12 6

1 0 0

10 3 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 18

D2. Medicare: 3

D3. Other Health/Community Based Care: 2

14 4 2

3 0 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 115

71 34 17

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 21

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	27	20	4	1
E3. Other Housing:	22	20	2	1
INCOME MAINTENANCE				
F1. Social Security:	14	12	1	1
F2. Supplemental Security Income (SSI):	24	17	7	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	28	23	7	5
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	11	9	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	100	61	38	0
H2. Advance Health Care Directives (AHCD):	15	4	11	0
H3. Financial Powers of Attorney:	10	6	1	0
H4. Other Miscellaneous:	7	7	1	1
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
565		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		414	142	40
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
2.690				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		0		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		0		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 22

Total Unduplicated Client Count for Fiscal Year: 2.754

Total Cases Closed in Fiscal Year: 2.555

Total Units of Service for Fiscal Year (Unit=1 Hour): 5.479

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	889
65-74:	1,146
75-84:	541
85+:	178
Client Declined to Provide Information:	0
Total:	2.754

CLIENT GENDER

Male:	1,010
Female:	1,738
Client Declined to Provide Information:	0
Total:	2.748

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	243
Homebound:	0
Lives Alone:	1,850
Institutionalized:	50
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	371
Rural:	0
Greatest Economic Need (Minority):	653

CLIENT RACE

Two or More Races:	33
Caucasian:	1,758
African American:	142
Native American/Native Alaskan:	24
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	2
Chinese:	39
Filipino:	55
Japanese:	10
Korean:	38
Laotian:	0
Vietnamese:	130
Guamanian:	1
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	34
Race Unknown/Some Other Race:	487
Client Declined to Provide Information:	0
Total:	2.754

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 22

Greatest Economic Need (Non-Minority): 481

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 363

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 408

A2. Contracts/Warranties: 101

A3. Other Consumer/Finance: 50

252 77 8

86 25 0

45 1 0

EMPLOYMENT

B1. Discrimination: 8

B2. Other Employment: 130

6 0 0

105 10 2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 208

C2. Conservatorship: 58

C3. Other Family: 81

153 17 6

36 8 15

61 6 3

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 89

D2. Medicare: 72

D3. Other Health/Community Based Care: 155

67 27 1

43 18 2

106 28 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 616

486 65 10

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 22

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	138	103	12	1
E3. Other Housing:	96	79	3	0
INCOME MAINTENANCE				
F1. Social Security:	95	77	11	0
F2. Supplemental Security Income (SSI):	93	48	28	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	34	30	4	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	9	0	0
G3. Other Individual Rights:	73	62	2	1
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	169	158	3	1
H2. Advance Health Care Directives (AHCD):	53	44	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	107	78	4	13
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
2,846		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2,846		2,135	352	68
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
7,019				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
22				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
107				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
24				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
79				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 23

Total Unduplicated Client Count for Fiscal Year: 3.195

Total Cases Closed in Fiscal Year: 3.294

Total Units of Service for Fiscal Year (Unit=1 Hour): 4.449

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	655
65-74:	1,291
75-84:	946
85+:	402
Client Declined to Provide Information:	0
Total:	3,294

CLIENT GENDER

Male:	1,019
Female:	2,275
Client Declined to Provide Information:	0
Total:	3,294

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	1,760
Homebound:	99
Lives Alone:	2,191
Institutionalized:	47
Suspected Victim of Elder Abuse/Exploitation:	37
Limited English:	161
Rural:	5
Greatest Economic Need (Minority):	531

CLIENT RACE

Two or More Races:	21
Caucasian:	2,384
African American:	236
Native American/Native Alaskan:	24
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	1
Chinese:	25
Filipino:	76
Japanese:	18
Korean:	4
Laotian:	1
Vietnamese:	4
Guamanian:	4
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	25
Race Unknown/Some Other Race:	280
Client Declined to Provide Information:	88
Total:	3,195

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 23

Greatest Economic Need (Non-Minority): 1,380

Greatest Economic Need (Minority Status Unknown): 6

CLIENT ETHNICITY

Hispanic/Latino: 422

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 137

A2. Contracts/Warranties: 233

A3. Other Consumer/Finance: 130

122 15 0

174 59 0

104 26 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 34

0 0 0

31 3 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 107

C2. Conservatorship: 24

C3. Other Family: 5

95 12 0

23 1 0

5 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 63

D2. Medicare: 0

D3. Other Health/Community Based Care: 10

57 6 0

0 0 0

8 2 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 517

435 82 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 23

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	161	137	24	0
E3. Other Housing:	140	115	25	0
INCOME MAINTENANCE				
F1. Social Security:	119	106	13	0
F2. Supplemental Security Income (SSI):	27	23	4	0
F3. Pensions/Retiree Benefits:	32	28	4	0
F4. Other Income Maintenance:	35	27	8	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	8	7	1	0
G2. Elder Abuse/Neglect/Exploitation:	72	62	10	0
G3. Other Individual Rights:	436	400	36	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	670	492	178	0
H2. Advance Health Care Directives (AHCD):	45	22	23	0
H3. Financial Powers of Attorney:	177	98	79	0
H4. Other Miscellaneous:	112	102	10	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		2.673	621	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
		4.401		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		7		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		26		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		5		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		22		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 24

Total Unduplicated Client Count for Fiscal Year: 292

Total Cases Closed in Fiscal Year: 292

Total Units of Service for Fiscal Year (Unit=1 Hour): 509

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	64
65-74:	110
75-84:	94
85+:	24
Client Declined to Provide Information:	0
Total:	292

CLIENT GENDER

Male:	120
Female:	172
Client Declined to Provide Information:	0
Total:	292

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	177
Homebound:	2
Lives Alone:	162
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	145
Rural:	292
Greatest Economic Need (Minority):	220

CLIENT RACE

Two or More Races:	0
Caucasian:	269
African American:	19
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	1
Total:	292

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 24

Greatest Economic Need (Non-Minority): 67

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 203

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 26

A3. Other Consumer/Finance: 7

4 3 0

18 7 1

4 3 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 2

1 0 0

2 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 0

C3. Other Family: 0

3 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 2

D3. Other Health/Community Based Care: 3

1 3 0

2 0 0

2 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 14

7 6 1

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 24

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	3	5	0
E3. Other Housing:	3	2	1	0
INCOME MAINTENANCE				
F1. Social Security:	6	5	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	3	2	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	5	1	0
G3. Other Individual Rights:	2	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	80	31	49	0
H2. Advance Health Care Directives (AHCD):	8	1	7	0
H3. Financial Powers of Attorney:	18	8	10	0
H4. Other Miscellaneous:	87	58	26	3
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		162	125	5
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
		495		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		0		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		4		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		14		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 25

Total Unduplicated Client Count for Fiscal Year: 954

Total Cases Closed in Fiscal Year: 948

Total Units of Service for Fiscal Year (Unit=1 Hour): 10.733

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	198
65-74:	314
75-84:	235
85+:	207
Client Declined to Provide Information:	0
Total:	954

CLIENT GENDER

Male:	343
Female:	603
Client Declined to Provide Information:	8
Total:	954

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	507
Homebound:	22
Lives Alone:	442
Institutionalized:	8
Suspected Victim of Elder Abuse/Exploitation:	46
Limited English:	259
Rural:	0
Greatest Economic Need (Minority):	412

CLIENT RACE

Two or More Races:	7
Caucasian:	594
African American:	199
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	0
Filipino:	6
Japanese:	0
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	22
Race Unknown/Some Other Race:	82
Client Declined to Provide Information:	37
Total:	954

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 25

Greatest Economic Need (Non-Minority): 366

Greatest Economic Need (Minority Status Unknown): 242

CLIENT ETHNICITY

Hispanic/Latino: 197

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 78

A2. Contracts/Warranties: 8

A3. Other Consumer/Finance: 32

60 20 4

8 1 0

22 11 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 56

0 0 0

25 12 2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 5

C2. Conservatorship: 43

C3. Other Family: 4

4 0 0

12 39 2

3 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 20

D2. Medicare: 8

D3. Other Health/Community Based Care: 28

12 3 2

7 2 0

15 7 4

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 128

75 26 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 25

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	85	79	8	1
E3. Other Housing:	9	9	4	0
INCOME MAINTENANCE				
F1. Social Security:	28	18	5	3
F2. Supplemental Security Income (SSI):	69	30	8	6
F3. Pensions/Retiree Benefits:	4	1	1	0
F4. Other Income Maintenance:	14	11	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	6	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	6	5	0
G3. Other Individual Rights:	202	26	7	140
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	109	59	32	0
H2. Advance Health Care Directives (AHCD):	76	16	38	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	43	44	5	3
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
1.065		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1.065		546	235	167
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
10.589				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		7		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		28		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		56		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		116		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 26

Total Unduplicated Client Count for Fiscal Year: 236

Total Cases Closed in Fiscal Year: 261

Total Units of Service for Fiscal Year (Unit=1 Hour): 1,274

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	81
65-74:	106
75-84:	38
85+:	11
Client Declined to Provide Information:	0
Total:	236

CLIENT GENDER

Male:	102
Female:	134
Client Declined to Provide Information:	0
Total:	236

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	182
Homebound:	11
Lives Alone:	125
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	13
Limited English:	12
Rural:	236
Greatest Economic Need (Minority):	24

CLIENT RACE

Two or More Races:	6
Caucasian:	183
African American:	2
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	22
Client Declined to Provide Information:	11
Total:	236

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 26

Greatest Economic Need (Non-Minority): 154

Greatest Economic Need (Minority Status Unknown): 16

CLIENT ETHNICITY

Hispanic/Latino: 15

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 22

1 1 0

0 0 0

16 3 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 13

0 1 0

0 0 0

6 5 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 18

D2. Medicare: 11

D3. Other Health/Community Based Care: 6

11 1 3

6 1 0

4 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 99

81 20 5

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 26

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	6	0	0
E3. Other Housing:	24	27	0	0
INCOME MAINTENANCE				
F1. Social Security:	10	10	3	0
F2. Supplemental Security Income (SSI):	11	7	4	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	4	3	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	4	2	2	0
G2. Elder Abuse/Neglect/Exploitation:	14	11	5	0
G3. Other Individual Rights:	2	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	2	1	0	0
H2. Advance Health Care Directives (AHCD):	3	1	0	0
H3. Financial Powers of Attorney:	4	5	0	0
H4. Other Miscellaneous:	3	3	0	2
TOTAL CASES OPENED IN FISCAL YEAR:		265	TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		204	47	10
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1,153		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		23		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		80		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		10		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		41		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 27

Total Unduplicated Client Count for Fiscal Year: 877

Total Cases Closed in Fiscal Year: 1,300

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,467

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	188
65-74:	193
75-84:	164
85+:	93
Client Declined to Provide Information:	239
Total:	877

CLIENT GENDER

Male:	251
Female:	626
Client Declined to Provide Information:	0
Total:	877

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	222
Homebound:	131
Lives Alone:	256
Institutionalized:	23
Suspected Victim of Elder Abuse/Exploitation:	56
Limited English:	82
Rural:	350
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	11
Caucasian:	835
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	28
Client Declined to Provide Information:	0
Total:	877

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 27

Greatest Economic Need (Non-Minority): 3

Greatest Economic Need (Minority Status Unknown): 382

CLIENT ETHNICITY

Hispanic/Latino: 33

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 25

A2. Contracts/Warranties: 21

A3. Other Consumer/Finance: 44

24 2 0

19 1 0

43 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 3

0 0 0

3 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 14

C2. Conservatorship: 25

C3. Other Family: 10

14 0 0

16 10 0

14 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 18

D2. Medicare: 6

D3. Other Health/Community Based Care: 10

19 2 0

6 0 0

6 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 64

57 1 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 27

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	43	41	1	0
E3. Other Housing:	28	16	0	0
INCOME MAINTENANCE				
F1. Social Security:	20	18	0	0
F2. Supplemental Security Income (SSI):	4	4	0	0
F3. Pensions/Retiree Benefits:	4	3	0	0
F4. Other Income Maintenance:	27	25	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	28	30	0	0
G3. Other Individual Rights:	72	66	12	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	417	388	41	0
H2. Advance Health Care Directives (AHCD):	192	139	39	0
H3. Financial Powers of Attorney:	207	153	41	0
H4. Other Miscellaneous:	25	43	1	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
1,307		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1,307		1,147	153	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
2,328				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
55				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
111				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
19				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
28				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 28

Total Unduplicated Client Count for Fiscal Year: 543

Total Cases Closed in Fiscal Year: 575

Total Units of Service for Fiscal Year (Unit=1 Hour): 3.899

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	165
65-74:	213
75-84:	109
85+:	54
Client Declined to Provide Information:	2
Total:	543

CLIENT GENDER

Male:	215
Female:	328
Client Declined to Provide Information:	0
Total:	543

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	309
Homebound:	18
Lives Alone:	199
Institutionalized:	41
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	41
Rural:	6
Greatest Economic Need (Minority):	148

CLIENT RACE

Two or More Races:	0
Caucasian:	255
African American:	192
Native American/Native Alaskan:	10
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	1
Chinese:	8
Filipino:	18
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	7
Samoan:	0
Other Asian/Pacific Islander:	14
Race Unknown/Some Other Race:	25
Client Declined to Provide Information:	9
Total:	543

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 28

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 28

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	29	20	3	4
E3. Other Housing:	20	20	1	0
INCOME MAINTENANCE				
F1. Social Security:	8	3	6	1
F2. Supplemental Security Income (SSI):	15	5	4	4
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	12	8	3	3
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	4	0	1
G3. Other Individual Rights:	5	6	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	47	13	36	0
H2. Advance Health Care Directives (AHCD):	8	5	9	0
H3. Financial Powers of Attorney:	6	1	3	0
H4. Other Miscellaneous:	3	2	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		362	163	50
TOTAL ESTIMATED CASE WORK HOURS SPENT:		3.530		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		45		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		141		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		75		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		228		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 29

Total Unduplicated Client Count for Fiscal Year: 1.828

Total Cases Closed in Fiscal Year: 3.963

Total Units of Service for Fiscal Year (Unit=1 Hour): 6.255

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	307
65-74:	774
75-84:	514
85+:	180
Client Declined to Provide Information:	53
Total:	1.828

CLIENT GENDER

Male:	729
Female:	1.099
Client Declined to Provide Information:	0
Total:	1.828

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	166
Homebound:	18
Lives Alone:	603
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	27
Limited English:	5
Rural:	1.828
Greatest Economic Need (Minority):	10

CLIENT RACE

Two or More Races:	5
Caucasian:	1.775
African American:	3
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	2
Japanese:	7
Korean:	4
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	24
Client Declined to Provide Information:	2
Total:	1.828

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 29

Greatest Economic Need (Non-Minority): 700

Greatest Economic Need (Minority Status Unknown): 14

CLIENT ETHNICITY

Hispanic/Latino: 27

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 22

A2. Contracts/Warranties: 17

A3. Other Consumer/Finance: 496

12 8 0

10 5 0

462 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 15

C2. Conservatorship: 5

C3. Other Family: 30

12 2 0

5 0 0

27 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 50

D2. Medicare: 3

D3. Other Health/Community Based Care: 3

42 2 0

1 1 0

2 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 62

52 5 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 29

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	153	70	94	0
E3. Other Housing:	58	56	1	0
INCOME MAINTENANCE				
F1. Social Security:	9	6	2	0
F2. Supplemental Security Income (SSI):	6	5	1	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	62	33	16	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	61	39	6	6
G3. Other Individual Rights:	19	15	2	1
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1,142	522	732	0
H2. Advance Health Care Directives (AHCD):	739	215	631	0
H3. Financial Powers of Attorney:	736	208	634	0
H4. Other Miscellaneous:	20	13	0	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
3,713		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
3,713		1,812	2,143	8
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
6,192				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
0				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
0				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
21				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
63				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 30

Total Unduplicated Client Count for Fiscal Year: 880

Total Cases Closed in Fiscal Year: 689

Total Units of Service for Fiscal Year (Unit=1 Hour): 3.000

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	152
65-74:	375
75-84:	240
85+:	113
Client Declined to Provide Information:	0
Total:	880

CLIENT GENDER

Male:	271
Female:	609
Client Declined to Provide Information:	0
Total:	880

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	178
Homebound:	4
Lives Alone:	243
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	162
Limited English:	28
Rural:	1
Greatest Economic Need (Minority):	40

CLIENT RACE

Two or More Races:	4
Caucasian:	784
African American:	35
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	1
Chinese:	1
Filipino:	5
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	25
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	11
Total:	880

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 30

Greatest Economic Need (Non-Minority): 145

Greatest Economic Need (Minority Status Unknown): 79

CLIENT ETHNICITY

Hispanic/Latino: 171

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 27

A2. Contracts/Warranties: 68

A3. Other Consumer/Finance: 36

12 13 0

34 24 3

22 14 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

1 0 0

0 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 30

C3. Other Family: 19

1 2 0

28 2 0

16 1 1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 8

D2. Medicare: 1

D3. Other Health/Community Based Care: 6

6 0 0

2 0 0

4 4 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 62

42 14 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 30

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	50	29	18	1
E3. Other Housing:	26	16	7	0
INCOME MAINTENANCE				
F1. Social Security:	31	22	8	0
F2. Supplemental Security Income (SSI):	6	5	2	0
F3. Pensions/Retiree Benefits:	0	1	1	0
F4. Other Income Maintenance:	10	5	5	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	142	22	7	2
G3. Other Individual Rights:	3	3	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	167	89	41	4
H2. Advance Health Care Directives (AHCD):	12	3	9	0
H3. Financial Powers of Attorney:	66	23	30	1
H4. Other Miscellaneous:	107	73	12	1
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		459	216	14
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2.786		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		23		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		126		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		8		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		88		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 31

Total Unduplicated Client Count for Fiscal Year: 303

Total Cases Closed in Fiscal Year: 257

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.953

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	77
65-74:	97
75-84:	95
85+:	32
Client Declined to Provide Information:	0
Total:	301

CLIENT GENDER

Male:	115
Female:	186
Client Declined to Provide Information:	0
Total:	301

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	88
Homebound:	8
Lives Alone:	97
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	48
Rural:	60
Greatest Economic Need (Minority):	74

CLIENT RACE

Two or More Races:	0
Caucasian:	183
African American:	18
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	88
Client Declined to Provide Information:	2
Total:	303

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 31

Greatest Economic Need (Non-Minority): 76

Greatest Economic Need (Minority Status Unknown): 11

CLIENT ETHNICITY

Hispanic/Latino: 103

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 19

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 6

2 6 3

0 1 0

3 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 2

C3. Other Family: 0

0 0 0

2 0 0

0 0 1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 13

D2. Medicare: 1

D3. Other Health/Community Based Care: 13

2 7 2

0 1 0

5 3 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 51

37 2 1

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 31

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	19	1	9	0
E3. Other Housing:	7	4	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	7	5	2	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	2	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	15	5	1	4
G3. Other Individual Rights:	13	3	4	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	99	17	53	0
H2. Advance Health Care Directives (AHCD):	35	2	29	0
H3. Financial Powers of Attorney:	38	2	30	0
H4. Other Miscellaneous:	7	3	1	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		94	152	11
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1,944		
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:		2		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:		5		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:		2		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:		4		

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 32

Total Unduplicated Client Count for Fiscal Year: 2.425

Total Cases Closed in Fiscal Year: 2.412

Total Units of Service for Fiscal Year (Unit=1 Hour): 7.834

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	595
65-74:	989
75-84:	568
85+:	233
Client Declined to Provide Information:	50
Total:	2.435

CLIENT GENDER

Male:	831
Female:	1.604
Client Declined to Provide Information:	0
Total:	2.435

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	138
Homebound:	6
Lives Alone:	626
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	40
Limited English:	1.116
Rural:	760
Greatest Economic Need (Minority):	737

CLIENT RACE

Two or More Races:	0
Caucasian:	2.188
African American:	104
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	12
Cambodian:	1
Chinese:	19
Filipino:	19
Japanese:	22
Korean:	5
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	3
Samoan:	9
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	18
Client Declined to Provide Information:	7
Total:	2.425

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 32

Greatest Economic Need (Non-Minority): 1,274

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 666

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 34

A2. Contracts/Warranties: 104

A3. Other Consumer/Finance: 1,082

14 14 4

70 57 13

515 241 9

EMPLOYMENT

B1. Discrimination: 5

B2. Other Employment: 20

2 4 0

7 10 2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 73

C2. Conservatorship: 21

C3. Other Family: 48

28 32 13

1 0 0

32 43 9

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 48

D2. Medicare: 63

D3. Other Health/Community Based Care: 12

11 23 5

13 20 1

0 12 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 202

70 66 18

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 32

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	82	50	29	17
E3. Other Housing:	75	37	50	13
INCOME MAINTENANCE				
F1. Social Security:	72	23	27	7
F2. Supplemental Security Income (SSI):	41	8	17	4
F3. Pensions/Retiree Benefits:	8	10	13	0
F4. Other Income Maintenance:	27	3	17	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	10	11	6	0
G2. Elder Abuse/Neglect/Exploitation:	41	11	15	6
G3. Other Individual Rights:	38	16	53	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	376	157	142	11
H2. Advance Health Care Directives (AHCD):	156	39	112	2
H3. Financial Powers of Attorney:	5	9	11	0
H4. Other Miscellaneous:	120	62	59	6
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
		2,763	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
			1,199	1,073
				140
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
7,754				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
11				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
38				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
6				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
42				

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 33

Total Unduplicated Client Count for Fiscal Year: 409

Total Cases Closed in Fiscal Year: 397

Total Units of Service for Fiscal Year (Unit=1 Hour): 2.618

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	121
65-74:	178
75-84:	84
85+:	26
Client Declined to Provide Information:	0
Total:	409

CLIENT GENDER

Male:	165
Female:	244
Client Declined to Provide Information:	0
Total:	409

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	135
Homebound:	0
Lives Alone:	242
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	35
Limited English:	71
Rural:	106
Greatest Economic Need (Minority):	154

CLIENT RACE

Two or More Races:	0
Caucasian:	333
African American:	51
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	2
Total:	409

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 33

Greatest Economic Need (Non-Minority): 95

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 155

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 45

A2. Contracts/Warranties: 16

A3. Other Consumer/Finance: 14

33 10 0

14 2 0

9 2 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 1

1 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 0

C3. Other Family: 9

0 0 0

0 0 0

11 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 11

D2. Medicare: 3

D3. Other Health/Community Based Care: 5

8 3 0

3 0 0

5 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 83

48 27 13

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2014-2015

PSA: 33

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	10	5	1
E3. Other Housing:	36	28	8	1
INCOME MAINTENANCE				
F1. Social Security:	27	20	5	0
F2. Supplemental Security Income (SSI):	20	9	11	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	29	20	9	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	35	9	9	9
G3. Other Individual Rights:	6	5	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	17	12	3	0
H2. Advance Health Care Directives (AHCD):	16	7	8	0
H3. Financial Powers of Attorney:	11	4	7	0
H4. Other Miscellaneous:	4	2	1	0
TOTAL CASES OPENED IN FISCAL YEAR:		TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE		
409		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
409		260	112	25
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
2,483				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:				
24				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:				
117				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:				
3				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:				
18				